



UFRCA: Emergency Phone Numbers Summary (July 2016)

Always make sure have your cottage GPS coordinates and your municipal address (blue sign – West Nipissing only). Keep them by the phone and make sure everyone knows where they are. Educate family and guests on what to do in an emergency and where the closest land access/marina is. If you are not at your cottage when you make an emergency call (for example – a cell phone from a boat) you should try to have some way to determine your GPS coordinates.

In the Municipality of West Nipissing (9-1-1 land line service is in place)

Volunteer assistance

- In a fire or medical emergency, you may decide to call for volunteer assistance, if available, from Riverview Marina: **705-763-2127** or Sandy Haven Camp: **705-763-2146**.

Medical emergencies

- Call **9-1-1** or **1-800-573-4327** (EMS central dispatch in North Bay – which coordinates service in the Municipality of West Nipissing).
- If using a cell phone, have your GPS coordinates and municipal address ready (the blue alpha-numeric sign installed by the municipality on your property). Based on nearest cell tower, your call may go to the EMS dispatch in Sudbury District (Noelville) or North Bay. Those two offices coordinate closely so don't worry about which one gets your call.
- EMS will determine the kind of response to provide based on medical criteria and distance. Options include:
 - An Ornge air ambulance may be dispatched if available (no night service – other than at the Dokis landing pad) – the Upper French River generally meets the distance criteria but availability is not guaranteed given limited resources.
 - The OPP may be dispatched.
 - West Nipissing Fire Services may be dispatched.
 - In extreme circumstances, EMS also has the option to call on Department of National Defense Search and Rescue out of CFB Trenton

Personally transporting someone in need of medical attention

- You may decide to make a personal decision to transport someone in need of medical attention to a landing site that a land ambulance can meet – for example: Riverview Marina or Dokis Marina, or Starlite Marina in Sturgeon Falls. In those situations, make sure you advise EMS and they will arrange to have a land ambulance waiting.

Fire emergencies

- **9-1-1** from a cottage land line in West Nipissing will get you to West Nipissing Fire Services (direct: **705-753-1171**).
- **9-1-1** from a cell phone goes to dispatch in either Sudbury District or North Bay depending on the nearest cell tower – make sure you tell them you are in West Nipissing and they will transfer the call to West Nipissing Fire Services.
- In the event of a brush fire on Crown Land in West Nipissing, call **9-1-1** or West Nipissing Fire Services directly (**705-753-1171**). They have a protocol with MNR to respond to some types of brush fires and will coordinate the response with MNR. You can also call MNR directly to report a fire at **310-3473** (no area code required).

Police emergencies

- In the event of a police emergency, don't worry about whether its on land (West Nipissing Police Service) or on water (OPP). Just call **9-1-1**.
- If you need to reach the police directly:
 - West Nipissing Police Service (direct: **705-753-1234**)
 - **1-888-310-1122** for OPP central dispatch or ***677** on a cell phone



In Centre Parry Sound Unorganized District (no 9-1-1 service in place for land lines)

- The District does not provide municipal fire or police services.
- There is no 9-1-1 service for land lines. If you call 9-1-1 on a land line from within the District you should get a message that the service is unavailable.
- 9-1-1 should work from a cell phone but you will be asked for/need to know your location/GPS coordinates. Depending on the location of the nearest cell tower, your call may go to the central dispatch in either Sudbury District or North Bay. Those two dispatch office coordinate closely so don't worry about which one gets your call.

Volunteer assistance:

- In the event of a fire or medical emergency, you may decide to call for volunteer assistance, if available, from Riverview Marina: 705-763-2127 or Sandy Haven Camp: 705-763-2146

Medical emergencies

- Make sure you have your location/GPS coordinates. Then call 1-800-573-4327 (EMS central dispatch in North Bay) or 1-800-461-4850 (Sudbury District EMS in Noelville). Doesn't matter which dispatch office – they will coordinate. You can also call 9-1-1 on a cell phone; however, if you have a working land line, the 1-800 numbers may be a better choice, depending on your cell phone provider.
- EMS will determine the kind of response to provide based on medical criteria and distance. Options include:
 - An Ornge air ambulance may be dispatched if available (no night service – other than at the Dokis landing pad) – the Upper French River generally meets the distance criteria but availability is not guaranteed given limited resources.
 - The OPP may be dispatched.
 - In extreme circumstances, EMS also has the option to call on Department of National Defense Search and Rescue out of CFB Trenton

Personally transporting someone in need of medical attention

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Fire emergencies

- In the event of a cottage or brush fire, you may wish to call for volunteer assistance, if available, from:
 - Riverview Marina: 705-763-2127
 - Sandy Haven Camp: 705-763-2146
- In the event of a brush fire, you should also call MNR directly to report a fire at 310-3473 (no area code required for this call).

Police emergencies (on land and water)

- Policing in the District on land and water is the responsibility of the OPP: 1-888-310-1122 for OPP central dispatch or *677 on a cell phone. Again, you will be asked for your location/GPS coordinates.